**GopalaKrishna Yechem**

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**CAREER OBJECTIVE**

To attain a challenging career where my mettle can be extracted for the successful implementation of work assigned, thereby to contribute furtherance of current standard and be responsible for inception of the new.

**PROFESSIONAL SUMMARY**

* Having 1+ years of experience in Manual Testing.
* 3years of experience in Automation.
* Worked on various levels of SDLC & STLC.
* Experience in Requirements understanding, analyzing, and reporting issues on Requirements.
* Experience in preparation of Test scenarios, Test cases, Test case reviews, Test data preparation, Test case execution and Defect reporting.
* Executed automated scripts daily for functionality testing.
* Involved in usability, functional, regression testing, Performance testing and system testing.
* Involving in reporting the defects to the Development team.
* Engage in internal issues review and client calls.
* Enthusiastic about learning new concepts in emerging technology.

**WORK EXPERIENCE**

* Worked as a Software Test Engineer in Symtek Techno Systems Pvt Ltd , Bangalore from July 2019 to Oct 2021
* Worked as a Software Test Engineer in DATACORE Technologies Pvt Ltd, Bangalore from Feb2022 to Nov2022
* Worked as a Software Test Engineer in BSW SOFT Pvt Ltd, Mumbai from Feb2023 to Till Date.

**EDUCATIONAL PROFILE**

* B.Tech (Electrical & Electronics Engineering) in NOVA with 71% in 2016

**TECHNICAL SET**

* Testing approach : Manual Testing and Automation.

 Programming: Core Java, Python, R and Visual C# and SQL

 Agile Methodology

 Data Visualization Tools: Tableau, Excel

 API Testing - REST, SOAP and POSTMAN

 Automation Tools: Selenium Web Driver, TestNG, Cucumber.

 Bug fixes

 Bug Reporting Tool: JIRA, HP QC ALM

 Failure analysis and resolution

 Scripting Languages: Java.

**Project Handled**

Client: MASTERCARD (USA)

Domain: Banking

Role: Test Consultant

Product: Single View – Customer Management (CM) and Convergent Billing (CB)

Testing Type: Manual and Automation Testing

Tools: Cucumber, Putty, WinSCP, MYSQL, SOAP UI, JIRA, Jenkins, and Eclipse IDE.

Description: MasterCard uses CSG's SingleView CB and CM. We have two teams CRS (Contra Revenue System) and MCBS (MasterCard Billing System). I worked for CRS, In CRS we have Different Customers, Incentive types, Business rules, Deals and Regions. We run monthly journal generation, payments, and reports. And later after a year our team moved to BAU (Business as Usual) where our team works directly with clients involving 24/7 on-call support and clearing time to time production issues.

Test Consultant, MasterCard CRS:

Responsibilities:

 Analyzing the Business Requirements and closely work with the Business Team to get the clarifications addressed

 Run Defect Trailing and Review the Test Scenarios/ Test Cases with Business

 Maintaining End to End Test suite for every release and updating accordingly.

 Execute the Test cases and review the results to get the Business approval for UAT

 Established proper communication within the team about the issues found to identify, triage, reproduce and fix them accordingly using JIRA

 Designed, executed, and maintained Selenium Web Driver (TestNG, JUnit) automated test cases for regression test cases ➢ Selected the Test Cases to be automated and performed functional testing of the front-end using Selenium (IDE and Web Driver) & created Data Driven framework using JUnit.

 Generating Regression Test scripts by extracting the requirements that need to be tested from available documentations and/or liaising with the relevant people.

 Experience in designing and implementation of TestNG framework with Selenium Web Driver.

 Prepared Requirement Traceability Matrix (RTM)

 Involved in design and development of Selenium Cucumber automation framework (BDD) using Selenium WebDriver.

 Integration of automation scripts for Continuous Integration (CI) using Jenkins.

 Experience in Testing APIs using POSTMAN.

 Performed Database Testing and thorough knowledge in MYSQL.

 Participated in both day-to-day software development workflows and release candidate testing in Scrum & Agile environment.

 Propose improvements to current practices ensuring that approved enhancement is fully implemented, and repeat errors are eliminated

 Reviewed nearly 85 user interfaces for functionality and adherence to design guidelines.

 Drafted testing reports, reducing data to key insights that helped increase team efficiency by 28%.

 Assisted Test Lead with creation of master test plans. Wrote 25% of final Master Plan

 Increased the level of quality of the system and reduced the number of defects found by approximately 35% on each new build.

 Collaborated with 4 software development Engineers to build a deep understanding of features and architect prior to testing.

 Providing 24/7 on all support to clients.

**PROJECT PROFILE**

**Project :ensure**

Role: Software Test Engineer.

**Project Description:**

Present in 16 countries across Europe and Asia, the company offers Life and Non-Life solutions to millions of Retail and Business customers. Ageas helps customers to manage, anticipate and ensuretheir risks through a wide range of products designed for their needs both today and in the future. ensure is a platform that allows for electronic policy and post-issue document delivery for insurance and financial documents. Primarily used for electronic insurance policy and annuity contract delivery. The advanced rules engine allows for virtually any workflow and supports multiple distribution channels. Allows for branding at every level and supports the addition of custom marketing materials, cover letters, and more. Main features include Policy Generation, Policy Issuance, Policy Processing, and Renewal Management

**Responsibilities:**

 Understanding the Requirements and Functional Specifications of the application.

* Participated in identifying the required Test scenarios.
* Prepared and Executed Test Cases as per System Requirements.
* Performed various black box testing Methodologies like Functionality testing, Compatibility Testing, and Regression testing.
* Defect Reporting and Tracking using JIRA tool
* Involved in Automation Framework design and developed several re-usable functions to

handle common functionalities.

* Created and Implemented a Hybrid framework.
* Developed automation scripts in TestNGFramework.
* Extensively performed Manual Testing process to ensure the quality of the software.

**PROJECT:**

**Project Name : POS(Point of Sale)**

**Role :** Test Engineer

**Testing Environment :** Web Automation

**Tools Used :** Selenium WD

**PROJECT DESCRIPTION**:

POS is the web application that will be used as ane Commerce site for smart phones, smart watches, accessories…etc. which is used by the Store Agents. It contains multiple store locators like indirect, direct, and CVS where we need to schedule an appointment to visit the store

**RESPONSIBILITIES:**

* Understanding the project and requirements by reviewing the user stories in Jira and Test cases in the qTest.
* Generating the Automation Test scripts and Executing Test Scripts.
* Responsibility is to work on Update Need Scripts, New Test Script Creation, Regression Failure Analysis, and fixes.
* Sending the Daily status report of the team to the Manager.
* Participated in Daily status meetings with the team, and developers to discuss open issues and communicate with the onsite team.
* Involved in performing test automation using **Selenium WebDriver** with java.
* Participated in reporting bugs via Automation in Regression testing Using Jira.
* Enhancing the Selenium Test suites for **Cross browser testing**.
* Participated in Offshore Status meetings with the team to tell the status for today.

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| PROJECT : KPN TELECOMMUNICATION BILLING SYSTEM  **Client** : AT Conference, Inc. (USA)  **Team Size** : 10  **Testing Environment** : Manual  **Role** : Software Test Engineer  **Project Description:**  This ‘CRM- Billing and payment ’allows communications service providers (CSPs) to integrate Customer Relationship Management (CRM) applications with third-party billing systems, eliminating the need to develop customized integration solutions. With KPN` Telecommunications Billing Integrator, CSPs can leverage open standards to improve their customer relationships and reduce the time and cost associated with integrating their CRM system and third party billing systems."  **Responsibilities:**   * Understanding the Requirements and designing of Test scenarios and Test cases. * Preparing and Executing Test cases as per Requirements. * Performed various black box testing Methodologies like Functional testing, Usability Testing and Regression testing. * Engage in internal issues review and client calls. * Attending Daily sync ups and other project calls. Declaration: I hereby declare that the information furnished above is true and authentic to the best of my Knowledge.   Date:  Place:  Signature: Y.Gopalakrishna |